



# ***FV TouchCam N1***

## **Firmware Update Instruction Manual**

This manual will guide you to perform the FV TouchCam™ N1 firmware update procedures. It is important that you follow the supplied instructions; failure to follow all of the steps may result in damage to your webcam.



### **Before you start...**

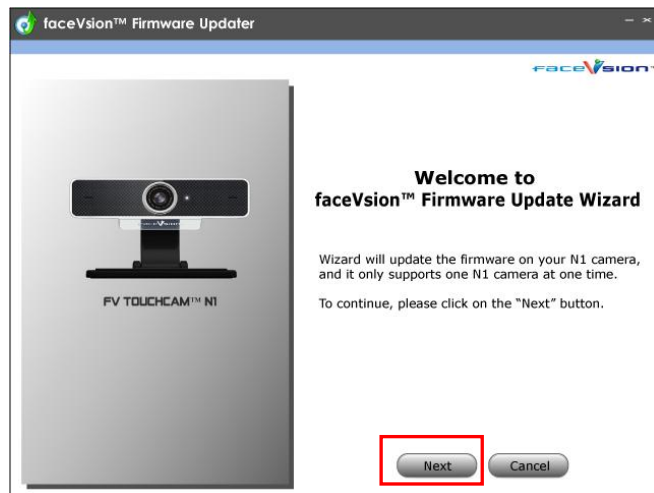
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1. Please make sure of performing the below required actions:
  - a. The power supply is connected to your computer throughout the update process.
  - b. The FV TouchCam™ N1 is plugged into your USB port and will not be unplugged until instructed to do so.
  - c. Temporarily disable the anti-virus software to avoid any interruption.
2. It is advised to put the webcam on a stable platform (such as table) during the update, and not to touch the mouse or keyboard once the update starts to avoid accidental launch of an application or other process.
3. We suggest closing any background process that may disrupt the Updater process.
4. Any problems during firmware update, please contact faceVSION™ support for further assistance. [www.facevSION.com/support](http://www.facevSION.com/support)

# 1. Launch the Firmware Updater

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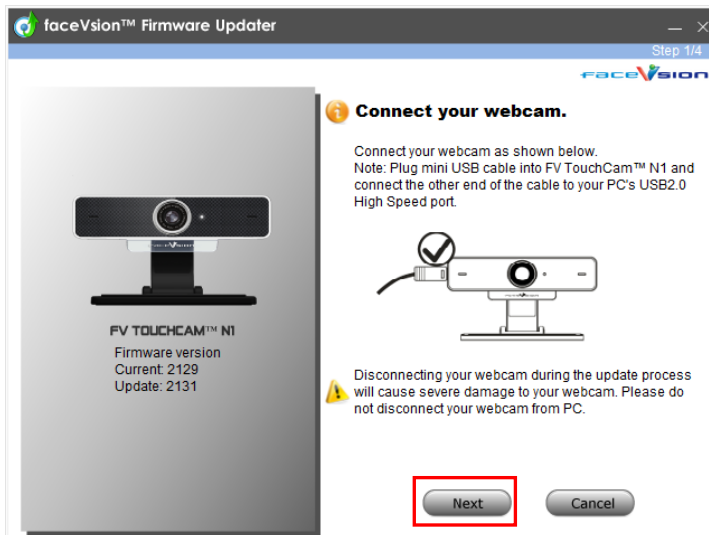
1. Download the Firmware Updater from faceVSION Website.  
<http://www.facevsion.com/support/firmware.aspx>
2. Double-click on the Updater icon to launch the Updater.
3. Click [Next] to go to next step.



# 2. Connect FV TouchCam™ N1

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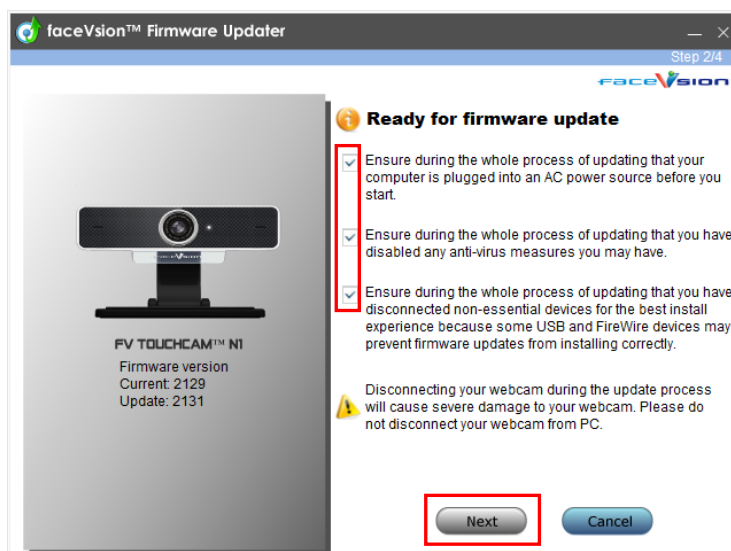
1. Plug the FV TouchCam™ N1 into your computer's USB 2.0 High Speed port.
2. Once done, the Updater will automatically detect your FV TouchCam™ N1's firmware version, click [Next].



3. If firmware update is needed for your FV TouchCam™ N1, the Updater will lead you to next step. If your FV TouchCam™ N1 has already installed with the latest firmware, a window will pop up and alert that there is no new firmware available. If so, please follow the instruction in the Updater to exit the program.

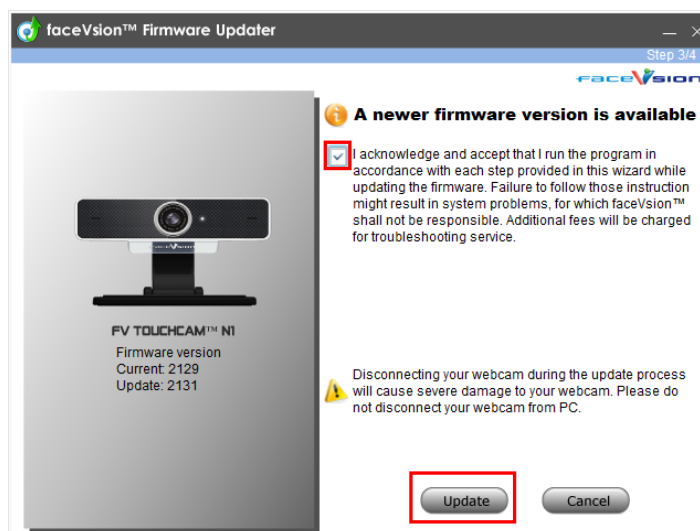
### 3. Ready for Firmware Update

1. Ensure the required actions have been done, tick the checkboxes and click on [Next].



### 4. Acknowledgment

1. Read through the terms and conditions carefully, tick on [I acknowledge....] to accept the terms and conditions. If you do not agree with the terms and conditions, you can click on [Cancel] to exit the program.
2. If you choose to continue, click on [Update] will start firmware update process.

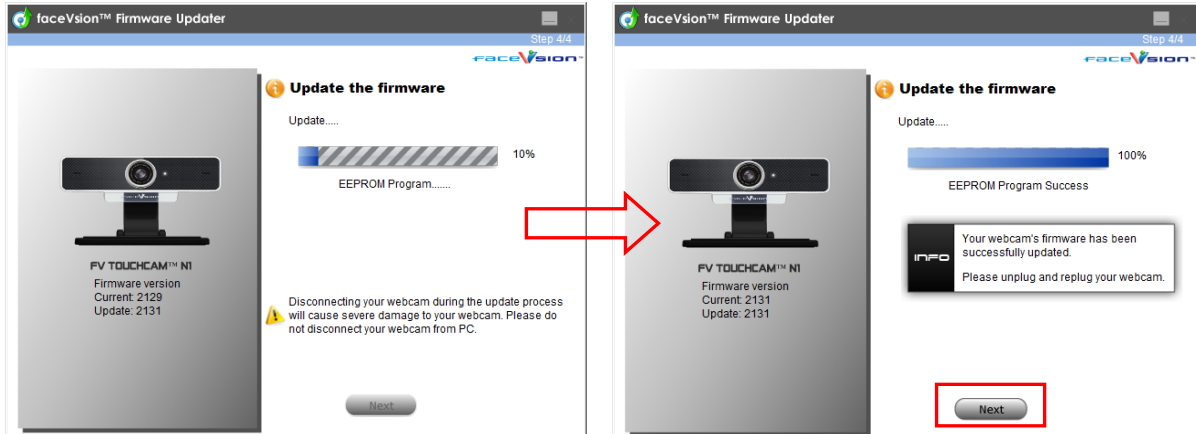


- Please make sure that your computer remain functional, and will not shut down or run out of electricity during the update process.
- Ensure that FV TouchCam™ N1 is securely plugged into your computer.

## 5. Update the Firmware

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1. The firmware will take less than 1 minute to update, when the progress bar reaches 100%, a message will show to inform you that the update process is done.



2. Unplug and re-plug FV TouchCam™ N1 back to your computer. Now, the [Current Version] will match with the [Update Version]; press [Next] to continue.

## 6. Firmware Update Complete

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1. The firmware update process is now completed. You can choose to restart your computer now or in a later time. After you made your selection, click on [Finish] to exit the program. (It is suggested to restart your computer right after the firmware update.)

